



Joan Emmanuel Morales Sosa

Professional Experience

2023-2024

Customer Service Representative • Athletic Greens • World Connection S.A

2022-2022

Game Ambassador • The Sandbox • Webhelp

2014-2022

Customer Service Representative • UPS • Conduent Business Guatemala

2012-2014

Customer Service Representative, Auditor, Supervisor • Walmart.com • NCO Star Comunicaciones (a.k.a. Alorica)

2011-2012

Sales Adviser • Saul E. Mendez

Educational Experience

Instituto Privado Mixto de Educación Diversificada “Moderno Jutiapaneco”, Jutiapa, Guatemala

- High School Diploma

- Immediate availability, team-work focused, passionate to exceed expectations, loves stability (and offers the same), people skills, respect, responsibility, fully committed to my daily duties, always on time, always fights for what is right.

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